



**MARY MEDIATRIX MEDICAL CENTER**

The Hub of Healthcare Experts

J.P Laurel Highway, Lipa City, Batangas, Philippines, 4217 Tel. (043) 773-6800



# Payment Terms and Conditions

## Introduction

Patients or relatives can now pay hospital charges by logging onto Mary Mediatrix Medical Center Online Payment Facility ([https://ptipages.paynamics.net/hospitalization/mediatrix\\_input.aspx](https://ptipages.paynamics.net/hospitalization/mediatrix_input.aspx)). This secure payment system is provided by MMMC and its third-party suppliers. The hospital may update these terms from time to time and any changes will be effective immediately on being set out here. Please ensure you are aware of the current terms.

## Terms and Conditions

Please read the terms and **MARY MEDIATRIX MEDICAL CENTER Privacy Statement** carefully before using the online payment facility. By using the online payment facility on this website you have indicated that you have accepted these terms. If you do not accept these terms you should not use this online payment facility.

## All payments are subject to the following conditions:

It is important that care is taken when using the online facility to ensure that you provide the correct information. To facilitate this, the payment system requests that you confirm correctness of data prior to proceeding to the next step. Your credit/debit card will be debited once payment is approved.

The hospital cannot accept liability for a payment not reaching the hospital due to you quoting incorrect card details or personal details or invoice number. Neither can we accept liability if payment is refused or declined by the credit/debit card supplier for any reason.

## Security

All payment details which are entered through this secure payment gateway are encrypted when you, or the third party making payment enters them. Communications to and from the service provider's site are encrypted. The hospital shall not be liable for any failure by you or the third party making payment of fees to properly protect data from being seen on their screen by other persons or otherwise obtained by such persons, during the online payment process or in respect of any omission to provide accurate information in the course of the online payment process.

For further details of security features of the online payment facility please see **MARY MEDIATRIX MEDICAL CENTER Privacy Statement**.

## Service Provider

Online payments of fees can be made by credit or debit card. These payments are collected by the Service Provider on behalf of the hospital. The transaction is received and validated by the Service Provider. The client making the application will get an immediate notification to confirm whether or not the card validation was successful. The funds will be transferred from your account.

## Refund Policy

In the event that a refund is due as a result of an overpayment, REFUND will be process by the hospital within 2 weeks. For any questions concerning a refund due or about our policy please contact the Cashier Department on (043)773-6800 loc. 1135 or email us at [jmamiit@mediatrix.com.ph](mailto:jmamiit@mediatrix.com.ph)

However, if the patient eventually refused to the service but already paid in advance (for OPD, IP-packages), the amount may be refunded but it will be subject to a **10% cancellation fee**.

## TRANSACTION FEE (PAY-IN)

Payment Method	Price
Creditcard (On top of the acquiring bank's fee)	0.3%
Bancnet	Php 25.00*
Gcash	Php 25.00*
Over the Counter Payments	Php 25.00*
7-ELEVEN	3.5%
Paypal	Paypal fee + Php 5.00*

*\*All fees are VAT Exclusive*